



Contract Amendment Master Services Agreement: Harbinger Systems, Inc.

CONTRACT AMENDMENT: MASTER SERVICES AGREEMENT Work Authorization (RFP#2020-01-01) (Harbinger Systems, Inc.)

Master Services Agreement Work Authorization RFP#2020-01-01 between Harbinger Systems, Inc. ("Contractor") and Western Climate Initiative, Inc. ("WCI, Inc."), which was executed by the parties on May 15, 2020, is hereby further amended as follows:

Summary of Changes

Amendment Number	002
Effective Date for Amendment	March 12, 2021
Current Agreement Amount	[REDACTED]
Changes to the Agreement Amount	Net increase of [REDACTED]
Amended Maximum Agreement Amount	[REDACTED]
Previous Agreement Term	Beginning on May 15, 2020 and ending on March 12, 2021
New Agreement Term	Beginning on March 12, 2021 and ending on September 15, 2021
Extension of Tasks	Software Development Services

Purpose of this Amendment

Extend the term of the contract so Contractor can finalize software development deliverables to ensure a fully functional platform.

Specific Terms and Conditions which Constitute the Amendment

The agreement referenced above is modified as follows:

- The Term of the Agreement is extended to September 15, 2021.



Contract Amendment Master Services Agreement: Harbinger Systems, Inc.

Explanation of Changes

Development of Platform is still in progress.

Approvals

This document and any attachments described herein constitute an amendment to the above numbered agreement. All provisions of that contract, except those which are explicitly changed by this amendment, shall remain in full force and effect. By signing, the Contractor and WCI, Inc. do hereby accept and approve this amendment.

Contractor

Signature on File

3/11/2021

Authorized Signature

Date

Seema Chaudhary

Chief Alliance Officer

Name

Title

Western Climate Initiative, Inc.

Signature on File

3/14/21
Date

Authorized Signature

Greg Tamblyn

Executive Director

Name

Title



CONTRACT AMENDMENT

**Software Development Statement of Work for MSA #2020-01
RFP #2020-01 Enterprise Solutions IT Professional Services**

May 15, 2020

STANDARD AGREEMENT AMENDMENT ("Amendment")

AGREEMENT NUMBER

2020-01-01

1. This Amendment to the above referenced Agreement is entered into between Western Climate Initiative, Inc. (WCI, Inc.) and the Contractor named below:

CONTRACTOR'S NAME

Harbinger Systems Inc.

2. Effective Date of Amendment is: **May 15, 2020**

3. The maximum amount of the Agreement is: [REDACTED]

4. The parties agree to amend the Agreement and incorporate the following documents (and any documents or exhibits attached thereto) set forth below. All capitalized terms not defined herein are given the meanings set forth in the Agreement.

Amendment to the Agreement

Exhibit A: Attachment A – Statement of Work and Work Authorization

Exhibit B: Section C (Auction Project Budget Detail) of Attachment B

Exhibit C: Attachment F – Contractor's Technical and Cost Proposal for the Auction Project

IN WITNESS WHEREOF, this Amendment has been executed by the parties hereto.

CONTRACTOR

CONTRACTOR'S NAME (if other than an individual, state whether a corporation, partnership, etc.)

Harbinger Systems Inc.

Signature on File

DATE SIGNED (Do not type) **5/15/2020**

authorized Signature

SEEMA A. CHAUD - Y

ADDRESS

16770 NE 79th Street, Suit 106, Redmond WA 98052

CONTRACTEE

CONTRACTEE'S NAME

Western Climate Initiative, Inc.

BY (Authorized Signatory)

Signature on File

DATE SIGNED (Do not type) **5/15/20**

PRINTED NAME AND

Greg Tamblyn, Executive Director

ADDRESS

980 9th Street, Suite 1600, Sacramento, CA 95814

WCI, Inc. Use Only

Exhibit A

{Details have been removed from the public document for business confidentiality and business sensitive information}

Auction Platform Statement of Work

Request for Proposal RFP#: 2020-01

**AUCTION PROJECT PLATFORM
STATEMENT OF WORK (SOW)**

RELEASE:

MARCH 20, 2020



Table of Contents

1	Overview of the Auction Project Platform	3
2	Services to be Provided	3
3	Contractor Deliverables	4
3.1.	Kick-off Meeting Deliverables	5
3.2.	Technical deliverables:	5
3.3.	Project:	7
4	WCI, Inc. Deliverables.....	10
4.1.	Project Deliverables.....	10
4.2.	Development Deliverables	10
5	Project Plan and Work Schedule	11
6	Support Services	13
7		



Exhibit B

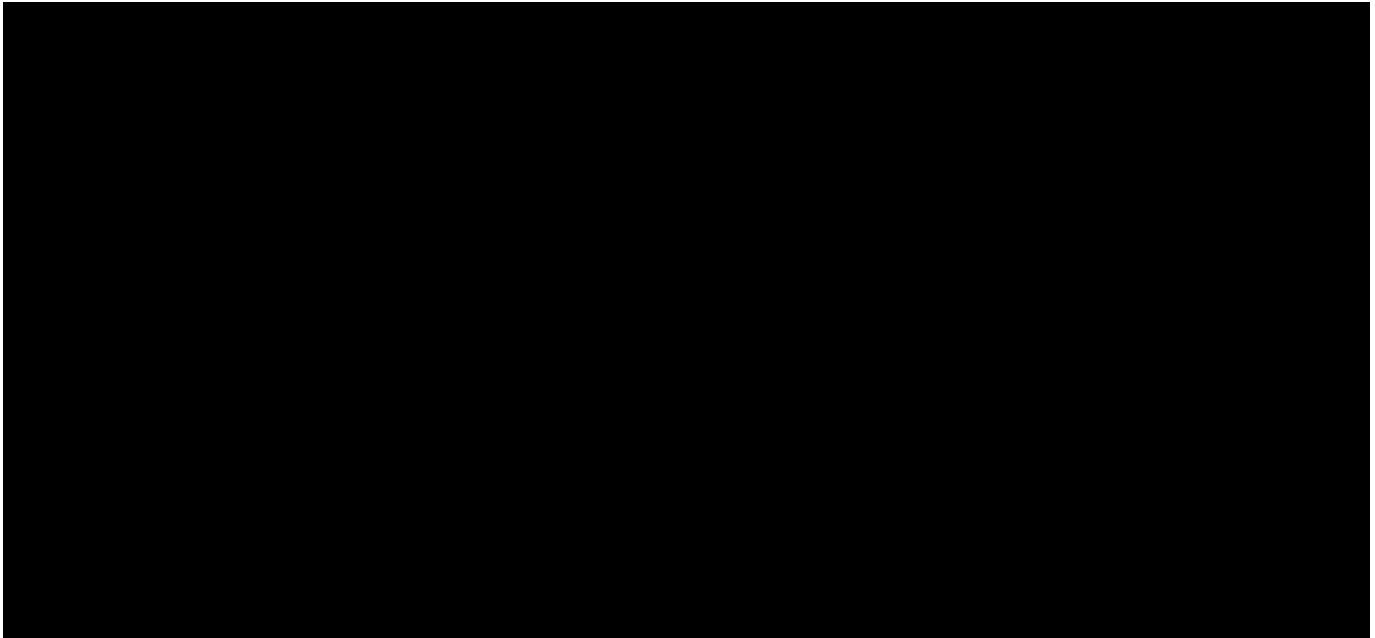
C. Auction Project Budget Detail

A top-level summary of the fees for the Auction Project is as follows:

Activity	Cost
Platform Development	\$ [REDACTED]
Scope Change Budget	\$ [REDACTED]
Support & Maintenance	\$ [REDACTED]
TOTAL Not-to-Exceed COST	\$ [REDACTED]

Budget Detail for each deliverable and milestone for this task will be added to this Exhibit once finalized by the parties.

Support & Maintenance Costs



Costs set forth above do not include hosting costs, procurement, or maintenance of setup which will be approved by WCI, Inc. before being incurred.

All licenses (if applicable) are not included in the above costs which will be approved by WCI, Inc. before being incurred (if any).

Taxes, if applicable to any goods purchased, are not included in the above costs and will be charged separately.

Exhibit C

{Details have been removed from the public document for business confidentiality and competitiveness reasons.}



PROPOSAL FOR

Enterprise Solution – Professional IT Services
RFP No. 2020-01 – Auction Project SoW

May 4, 2020

Harbinger Systems, Inc.

Presented To:



Cover Letter

To,

April 15, 2020

Western Climate Initiative, Inc.

980 Ninth Street, Suite 1600
Sacramento, CA 95814
(916) 449-9966

Subject: Response to Enterprise Solution Professional IT Services-Auction Platform Statement of Work

Dear WCI Personnel,

We at Harbinger Systems, Inc. are very pleased to participate in a bid for software development services solicited by Western Climate Initiative, Inc. via the RFP. We are delighted to submit our proposal in response to the same.

Harbinger Systems, Inc., a subsidiary of the Harbinger Group, is a global organization in business for the past 20 years with offices in the United States and India. It provides software technology services to **United Nations, World Bank, US Army, Healthcare, Banking and Finance** as well as hi-tech companies in the United States such as **Microsoft, Cisco, HP** and many more in over 60 countries. We also have several start-ups, small, and mid-sized companies as our clients.

WCI, Inc.'s initiative to develop its Auction Platform is of special interest to us, given the outreach of the platform and the value it proposes to its benefactors. At the same time, our expertise with web development, specifically with [REDACTED]

[REDACTED]
[REDACTED] This proposal and its annexures elaborate our offering to WCI, Inc.

On behalf of Harbinger Systems Inc.,

Regards,

Seema Chaudhary
Chief Alliance Officer
Harbinger Systems, Inc.

[REDACTED]
[REDACTED]
Date: April 15, 2020

Harbinger Systems, Inc. Privacy Policy

*This document contains proprietary and confidential information. All data submitted to the Western Climate Initiative, Inc. (**henceforth referred to as WCI in this document**) is provided in reliance upon its consent not to use or disclose any information contained herein except the in the context of business dealings with the **Harbinger Group**.*

*The recipient agrees not to duplicate or distribute or permit others to duplicate or distribute any material contained herein **without Harbinger Group's** written consent.*

NOTE: *This document is valid for a period of 180 days.*

Table of Contents

TABLE OF CONTENTS	4
1 EXECUTIVE SUMMARY	5
2 TECHNICAL PROPOSAL TO AUCTION PROJECT BUSINESS REQUIREMENTS.....	9
2.A RESPONSE TO AUCTION PROJECT QUESTIONNAIRE (ATTACHMENT A)	9
2.B PROPOSED SOLUTION - BUSINESS & TECHNICAL REQUIREMENTS (ATTACHMENTS B, C-G)	30
2.B.1 <i>Our Understanding of Requirements</i>	30
2.B.2 <i>Proposed Technical Solution</i>	38
2.C PROJECT DELIVERABLES	57
2.C.1 <i>Execution Methodology – Agile</i>	57
2.C.2 <i>Project Management Plan</i>	58
2.C.3 <i>Change Management</i>	62
2.C.4 <i>Communication Plan</i>	63
2.C.5 <i>Risk Management Plan</i>	65
2.C.6 <i>Quality Assurance</i>	67
2.C.7 <i>Team Structure</i>	71
2.C.8 <i>Deliverables</i>	72
2.C.9 <i>Pre-requisites</i>	73
2.C.10 <i>Assumptions</i>	73
2.C.11 <i>Out of Scope</i>	75
2.D TIMELINE WITH MILESTONES, DELIVERABLES, AND COST	76
2.E RESUMES OF KEY PERSONNEL AND OTHER PERSONNEL	79
3 FEE PROPOSAL FOR THE RFP	114
3.A THE APPROACH	114
3.B ESTIMATED FEES	115
3.B.1 <i>Milestones and Fees</i>	115
3.B.2 <i>Estimated Cost Breakdown by Functional Area</i>	118
3.B.3 <i>Cost Breakdown by Deliverable Group</i>	119
3.C SUPPORT SERVICES	119
3.D TERMS & CONDITIONS	121
4 ANSWERS – CLARIFICATIONS FROM PRE-BID CONFERENCE	122
5 ABOUT HARBINGER	124
5.A PRODUCT ENGINEERING AND MODERNIZATION	125
5.B TECHNOLOGY EXPERTISE	126
5.C CENTERS OF EXCELLENCE (CoE) @HARBINGER	126
5.D CLOUD SERVICES	127
5.E UI/UX	128
6 CASE STUDIES.....	129
6.A CASE STUDIES RELATED TO CLOUD BASED ENTERPRISE PLATFORM DEVELOPMENT	129
6.B CASE STUDIES RELATED TO CONTENT MANAGEMENT & LOCALIZATION	134
6.C CASE STUDIES RELATED TO CHANGE MANAGEMENT	137